

Date: 10/02/2014

VIA FAX AND/OR EMAIL

Dear Pharmacy Manager:

In September 2013, Catamaran began providing certain claim and network administrative services for Cigna as part of Cigna's pharmacy benefit program. Cigna, however, has oversight of the requirements for pharmacies to participate in Cigna's pharmacy networks, associated with Cigna's pharmacy benefit program. As part of that oversight, Cigna maintains separate requirements for pharmacies to participate in its Community/Retail Pharmacy network and a separate commercial Mail Order Pharmacy Network as required in Any Willing Provider States. Catamaran provides claim and network administrative services to Cigna's Community/Retail Pharmacy network.

We are writing to inform you that Cigna has not changed its requirements for participation in its commercial business Community/Retail Pharmacy network. Participation in Cigna's Community/Retail Pharmacy network is limited to:

a duly licensed and established pharmacy: (i) that prepares, dispenses and sells prescription drugs to the public; (ii) that is physically accessible to Members; (iii) that is willing and able to dispense a majority of covered Services to Members: (iv) that includes a patient waiting area adjacent to where covered Services are sold and dispensed; and (v) where the majority of prescription drugs are hand delivered in person to Members or Member's agents. A pharmacy that is located within a hospital, skilled nursing facility, nursing facility, nursing home or other health care facility as determined by Cigna or Catamaran, or one that sells prescription drugs primarily by mail delivery is not considered a Community/Retail Pharmacy.

Cigna periodically reviews prescription dispensing patterns from network pharmacies to ensure that participating pharmacies abide by Cigna's requirements. Cigna previously reviewed data from March 31, 2013 to September 30, 2013 and will be conducting another review again from September 1, 2014 to November 30, 2014. Depending upon the results of these reviews, certain pharmacies may be notified that their business operations do not conform to Cigna's definition of a Community/Retail Pharmacy and, therefore, that their participation in the Cigna Community/Retail Pharmacy network will be terminated at the direction of Cigna. This review will only affect participation in Cigna's commercial and international pharmacy networks. The review will not affect participation in the Cigna Medicare Part D pharmacy networks.

Cigna maintains a separate Mail Order Pharmacy Network. If you would like to request participation in Cigna's Mail Order Pharmacy Network for States with Any Willing Provider laws, please contact PharmacyNetworkOperations@cigna.com to request a Specialty Pharmacy Services Request for Information and they will provide you with the documents necessary to apply for participation in Cigna's commercial Mail Order Pharmacy Network.



Cigna manages Limited Distribution Drugs and the contracting for those providers directly. If you have questions regarding Limited Distribution products please send an email to Cigna directly at pharmacynetworkoperations@cigna.com.

If you have any questions regarding this notice please contact us by emailing Provider.Relations@Catamaranrx.com

Sincerely, Catamaran