

Blue Cross Community CentennialSM Natural Disaster Alert**September 19, 2014**

Dear Valued Provider,

Due to the unexpected flooding in New Mexico, Prime Therapeutics has implemented its Natural Disaster Relief protocol to assist our client and their Blue Cross Community CentennialSM Covered Persons in these affected areas in New Mexico.

To assist Covered Persons in obtaining prescriptions at this time, Prime has implemented a Prior Authorization (PA) process. This process will require Participating Pharmacies to call for a prior authorization if they receive the following rejection message:

- NCPDP Reject Code 79: 'Refill too Soon'
- Secondary Message: 'MEMBERS MAY BE IMPACTED BY NM FLOOD, IF REJECT 79 IS RECEIVED, PLEASE CALL 1-855-699-0040.'

Participating Pharmacies can obtain a Prior Authorization by calling Blue Cross Blue Shield of New Mexico at 1-855-699-0040.

Please communicate this information to your pharmacies to prevent any disruption of service for Blue Cross Community CentennialSM Care Covered Persons during this time.

Sincerely,

Pharmacy Network Management
Prime Therapeutics LLC