

This publication is designed to provide accurate and authoritative information in regard to the subject matter covered and is based on the most accurate information as provided to the writer. The information contained in this communication is privileged and confidential information intended only for the use of TriNet members. If the reader is not the intended recipient, please be notified that any dissemination, distribution, or copy of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately.

NCPA Update: Spotlight on Aetna/ Coventry

The following was released in NCPA's Advocacy Alert:

With Aetna/Coventry as a backdrop, now is the right time for Congress to examine whether Medicare Part D is operating at maximum efficiency for beneficiaries, taxpayers, and providers.

NCPA has made that recommendation to leaders of Senate and House committees with health care jurisdiction. NCPA CEO B. Douglas Hoey, Pharmacist, MBA, contacted the Chairmen and Ranking Members of the Senate Finance Committee; Senate Health, Education, Labor and Pensions Committee; House Energy and Commerce Committee; and House Ways and Means Committee.

As part of a grassroots strategy, NCPA members in 26 congressional districts whose representatives are on the respective health subcommittees of Energy and Commerce and Ways and Means are being asked to contact their lawmakers and request a hearing.

The following is the general grassroots alert along with the bag stuffer and patient letter. A version of this went out to the districts listed below on Tuesday.

Energy and Commerce			
Republicans		Democrats	
Brett Guthrie (KY-2), Vice Chairman	Billy Long (MO-7)	Gene Green (TX-29), Ranking Member	Ben Ray Lujan (NM-3)
Ed Whitfield (KY-1)	Renee Ellmers (NC-2)	G. K. Butterfield (NC-1)	Kurt Schrader (OR-5)
Marsha Blackburn (TN-7)	Susan Brooks (IN-5)	Kathy Castor (FL-14)	Joseph P. Kennedy, III (MA-4)
Cathy McMorris Rodgers (WA-5)		John Sarbanes (MD-3)	Tony Cardenas (CA-29)

Ways and Means Subcommittee on Health			
Republicans		Democrats	
Rep. Kevin Brady, (TX-8) Chairman	Rep. Lynn Jenkins, (KS-2)	Rep. Jim McDermott, (WA-7), Ranking Member	Rep. Earl Blumenauer, (OR-3)
Rep. Tom Price, (GA-6)	Rep. Diane Black, (TN-6)	Rep. Mike Thompson, (CA-5)	
Rep. Adrian Smith, (NE-3)		Rep. Ron Kind, (WI-3)	

Now also is a good time for pharmacies to contact their elected officials (<http://www.ncpa-actioncenter.com/>) and seek support for any willing pharmacy legislation.

This information is available electronically in the TriNet section of the PBA Health website.

Page 1 of 4

This publication is designed to provide accurate and authoritative information in regard to the subject matter covered and is based on the most accurate information as provided to the writer. The information contained in this communication is privileged and confidential information intended only for the use of TriNet members. If the reader is not the intended recipient, please be notified that any dissemination, distribution, or copy of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately.



NCPA General Grassroots Alert

Good afternoon-

Please call your Representative through the Capital Switchboard at (202)-224-3121 and urge them to support a Congressional inquiry into the recent problems many seniors encountered with some Aetna/Coventry Part D plans. NCPA recently wrote to both the Energy and Commerce and Ways and Means Committees which have jurisdiction over Medicare and formally requested a hearing on these issues to ensure this never happens again.

It is also vital that your Representative hear from affected beneficiaries. As such, NCPA has developed resources available to you to help you engage your patients and encourage their immediate action. These include a bag stuffer as well as a patient letter that can either be printed and mailed or emailed directly to their Congressional offices to make their concerns known.

Tell your Representative to support a Congressional inquiry because:

- Choosing a Medicare drug plan is complicated enough. Seniors and caregivers deserve clear and accurate information to make an informed decision on what plan best fits their needs.
- Seniors should have the ability to use the pharmacy of their choice under all Medicare plans.
- Congress created Part D and must use its oversight abilities to protect seniors and ensure the Aetna problems don't happen again.

Thank you for your action on this important issue.

Example Aetna/ Coventry Patient Letter

Dear Representative/Senator-

During the recent open enrollment period for Medicare Part D, I chose an Aetna prescription plan based on the mistaken belief that my pharmacy was included in the network. As it turns out, the information provided by Aetna on Medicare's plan finder website was inaccurate.

It should not be too much to ask that the information presented on Medicare plan finder and in other marketing materials be accurate; I just want to choose a plan where the pharmacy I know and trust is in network.

Unfortunately, Aetna's errors have cost me considerable time and headaches as I try to obtain my medications. I was left with three options, none of which was easy. I could either pay cash for the full price of my prescription, take advantage of a special enrollment period provided by Medicare to change my prescription drug plan, which would not have become effective until at least February and required significant time on the phone, or I could change pharmacies immediately to one of Aetna's network pharmacies, which is unacceptable because I chose the plan specifically because my pharmacy of choice was advertised as "in network".

This situation needs to be fully investigated. Congress ought to ensure that Medicare beneficiaries are not misled into selecting plans by requiring uniform terminology across plans so seniors are clear on the type of plan they are enrolling in. Choosing the right Part D plan for me is confusing enough as it is.

Sincerely,

TELL CONGRESS: INVESTIGATE MISLEADING MEDICARE DRUG PLANS



50,000 seniors who chose an Aetna Medicare Part D drug plan for 2015 relied on false information from Medicare's plan finder website and other sources during their open enrollment period in 2014. Many thought their pharmacy was "in network" but in fact it wasn't – this caused great confusion and delays when they tried to obtain their medications.

Tell Congress to investigate false or misleading information provided to seniors by Medicare prescription drug plans.

- Choosing a Medicare drug plan is complicated enough. Seniors and caregivers deserve clear and accurate information to make an informed decision on what plan best fits their needs.
- Congress created Part D and must use its oversight abilities to protect seniors and ensure the Aetna problems don't happen again.

Contact your Senators and Representative through the U.S. Capitol Switchboard at (202) 224-3121.

Brought to you by this pharmacy and the
National Community Pharmacists Association



TELL CONGRESS: INVESTIGATE MISLEADING MEDICARE DRUG PLANS



50,000 seniors who chose an Aetna Medicare Part D drug plan for 2015 relied on false information from Medicare's plan finder website and other sources during their open enrollment period in 2014. Many thought their pharmacy was "in network" but in fact it wasn't – this caused great confusion and delays when they tried to obtain their medications.

Tell Congress to investigate false or misleading information provided to seniors by Medicare prescription drug plans.

- Choosing a Medicare drug plan is complicated enough. Seniors and caregivers deserve clear and accurate information to make an informed decision on what plan best fits their needs.
- Congress created Part D and must use its oversight abilities to protect seniors and ensure the Aetna problems don't happen again.

Contact your Senators and Representative through the U.S. Capitol Switchboard at (202) 224-3121.

Brought to you by this pharmacy and the
National Community Pharmacists Association



TELL CONGRESS: INVESTIGATE MISLEADING MEDICARE DRUG PLANS



50,000 seniors who chose an Aetna Medicare Part D drug plan for 2015 relied on false information from Medicare's plan finder website and other sources during their open enrollment period in 2014. Many thought their pharmacy was "in network" but in fact it wasn't – this caused great confusion and delays when they tried to obtain their medications.

Tell Congress to investigate false or misleading information provided to seniors by Medicare prescription drug plans.

- Choosing a Medicare drug plan is complicated enough. Seniors and caregivers deserve clear and accurate information to make an informed decision on what plan best fits their needs.
- Congress created Part D and must use its oversight abilities to protect seniors and ensure the Aetna problems don't happen again.

Contact your Senators and Representative through the U.S. Capitol Switchboard at (202) 224-3121.

Brought to you by this pharmacy and the
National Community Pharmacists Association



TELL CONGRESS: INVESTIGATE MISLEADING MEDICARE DRUG PLANS



50,000 seniors who chose an Aetna Medicare Part D drug plan for 2015 relied on false information from Medicare's plan finder website and other sources during their open enrollment period in 2014. Many thought their pharmacy was "in network" but in fact it wasn't – this caused great confusion and delays when they tried to obtain their medications.

Tell Congress to investigate false or misleading information provided to seniors by Medicare prescription drug plans.

- Choosing a Medicare drug plan is complicated enough. Seniors and caregivers deserve clear and accurate information to make an informed decision on what plan best fits their needs.
- Congress created Part D and must use its oversight abilities to protect seniors and ensure the Aetna problems don't happen again.

Contact your Senators and Representative through the U.S. Capitol Switchboard at (202) 224-3121.

Brought to you by this pharmacy and the
National Community Pharmacists Association

