



Aetna Medicare Beneficiary Log

This log is to be used for rejection and processing issues for Aetna Medicare Part D beneficiaries.

Today's Date:		Pharmacy NCPDP:	
I. Beneficiary Information			
Beneficiary's Name:		Date of Birth:	
II. Plan Information			
Is this a dual eligible beneficiary?	No	Is the beneficiary's plan the same for 2015 as it was in 2014?	No
If no, please provide 2014 Beneficiary Plan information below.			
2014 Plan Information	Plan Name:		
	BIN:	PCN:	Group:
III. Prescription Information			
1. Prescription Number:		Date of Service:	
Is the prescription a refill?	No	If yes, what was the date of the previous fill?	
2. Prescription Number:		Date of Service:	
Is the prescription a refill?	No	If yes, what was the date of the previous fill?	
3. Prescription Number*:		Date of Service:	
Is the prescription a refill?	No	If yes, what was the date of the previous fill?	
<i>*Additional prescription detail can be listed on a separate page</i>			
Rejection Detail: (Please provide specific information returned by POS system)			
Submitted Plan Name:		Submitted Plan ID:	
Submitted BIN:	Submitted Group:	Submitted PCN:	
Did the pharmacy call the plan help desk?		No	Date of Call:
Representatives' Name:		Badge or ID number:	
Result of Call:			

Fax the completed Aetna Medicare Beneficiary Log to TriNet at 816-245-5705.

Internal Use Only:

Rec'd Date:

Aetna Pharmacy Finder Status:	Listed:	Y or N	Status:	Standard or Preferred
Closest Pharmacy Name:		Miles	Status:	Standard or Preferred
Closest Preferred Pharmacy Name:		Miles	TN Initials:	