

Network Pharmacy Weekly



EXPRESS SCRIPTS®

August 20, 2015 (REVISED)

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Serving the Underserved: 50 Years of Medicare and Medicaid (Part 1)

On Jan. 7, 1965, President Lyndon B. Johnson implored the 89th session of Congress to develop a healthcare law to “assure the availability of and accessibility to the best healthcare for all Americans, regardless of age or geography or economic status.”

Six months later on July 30, 1965, with the stroke of a pen, President Johnson changed the history of American healthcare by signing the [Social Security Amendments of 1965](#). With this act, Johnson established Medicare for our nation’s aging population and Medicaid for our nation’s low-income citizens.

These two programs have grown and evolved in the past 50 years as our nation and healthcare industry have grown and evolved. But the essence of their mission and purpose – make healthcare accessible, affordable and available to all – has never changed, and continues to live on in the Health Insurance Marketplace and other aspects of the Affordable Care Act. Twenty years ago, Express Scripts began supporting Medicaid patients when 1990 legislation opened the door for Medicaid Managed Care and the coverage of prescription drugs. Since then, we’ve helped our health plans who administer managed Medicaid plans for states provide their beneficiaries with safe and affordable access to prescription drugs within the confines of a limited state budget. ■

For more information, visit <http://lab.express-scripts.com>.



Network Provider Manual Audit Change

It is our process to notify pharmacies of changes or additions to the Network Provider Manual between official releases, and this is to alert you that the language below is being added to **Section 5.3 Audit Guidelines**.

The following two sentences will now be included at the end of the subsection titled “Appeal Documentation”:

In the event a signature log is missing or a submission clarification code was not noted correctly, Network Provider may gather a member/patient statement. Member/patient statements must clearly indicate the date of service of the claim in question, as well as medication, member address, member phone number and signature of patient.

An updated copy of the manual will be available soon on the Pharmacist Resource Center website, or you may request an electronic copy by email to ProviderOutreach@express-scripts.com.

Anthem Commercial and HIX Nexium Claims Require DAW Code 9

Beginning **August 26, 2015**, all Anthem commercial and healthcare exchange plan member claims for **brand Nexium 40 mg capsules** must be submitted as a brand drug using Dispense As Written (DAW) code “9” (Substitution Allowed By Prescriber but Plan Requests Brand – Patient’s Plan Requested Brand Product To Be Dispensed). These claims will have a system block in place on generic NDCs and/or clinical edits preferring the brand.

If a DAW code other than 9 is submitted for these claims, the pharmacist will receive reject 8K (DAW Code Not Supported). If the generic alternative is submitted, the pharmacist will receive reject 70 or 75 with a secondary message prompting him/her to submit the brand.

Please note that all Medicare, Medicaid, and Amerigroup member claims are excluded from this requirement.

Please process all Anthem member claims using the information shown on the member’s ID card.



Confidential Information

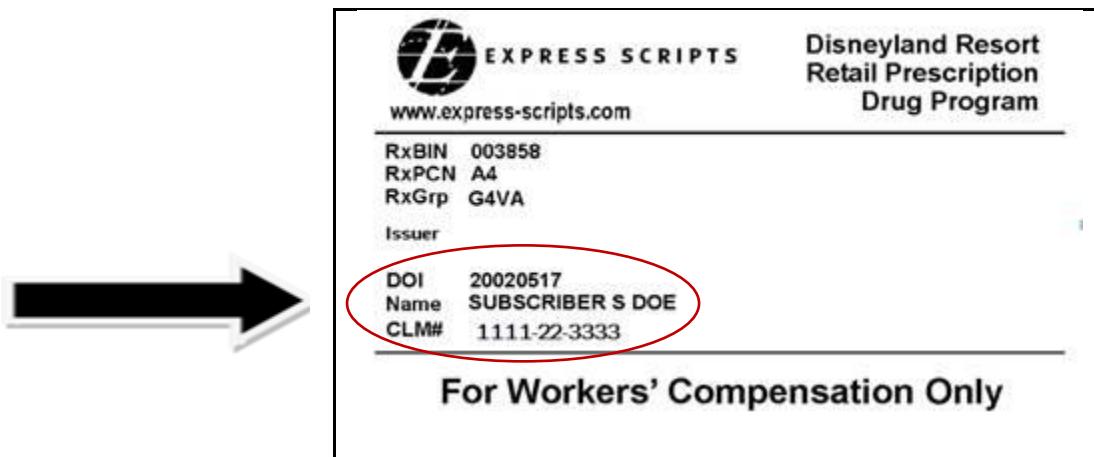
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New Claim Number Format for Disneyland Resort Workers' Comp

Disneyland Resort has a new claim number format for **Workers' Compensation** injury dates occurring **after May 1, 2015**. **The new claim number format for post-May 1, 2015 injury dates is DLRW2015339910.**

Please also note that Disneyland Resort Cast Members with an injury date prior to May 1, 2015 have received new ID cards, and the claim number format has changed. The previous format of 1111223333 now appears as 1111-22-3333. The non-hyphenated claim numbers will no longer process.

A sample of the new ID card with the revised claim number format for Disneyland Cast Members with dates of injury prior to May 1, 2015 is shown below for your reference.



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- Keep your fax machine free for other needs.
- Save and share communications at the click of your mouse.

To start receiving emails, please send your NCPDP number and preferred email address to **ProviderOutreach@express-scripts.com** or **ProviderOutreach@esrxcommunications.com** and we will add you to our growing email distribution list. Please note switching to email will not result in additional communications, and your information is kept confidential.

For assistance processing a claim, contact the Express Scripts Pharmacy Services Help Desk at 800.824.0898 or 800.922.1557, or visit the Pharmacist Resource Center at www.express-scripts.com/prc.