



Teligent, Inc.
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www.teligent.com

CUSTOMER MARKET RECALL NOTIFICATION

Date: March 17, 2022

Dear Valued Customer:

This letter is to inform you that Teligent Pharma, Inc. filed for Chapter 11 bankruptcy in October of 2021 with the intent to sell the company. The sale of the facility and products were finalized on February 2, 2022, and pursuant to the sale, Teligent is initiating a voluntary market recall of all within-expiry company drug products. (Reference Attachment 1 for a list of products and lots). Please note that this voluntary market recall is being performed to the **retail level**.

To implement this market recall, please take the following actions:

1. Immediately examine your inventory and quarantine product subjected to the market recall.
2. Immediately discontinue use and distribution of the identified lot numbers.
3. **DISTRIBUTORS: The market recall is being performed at the retail level.**
 - a) Immediately contact all retailers that received the product and instruct them to examine their inventory, quarantine the product listed, and discontinue use/distribution of the identified lots.
 - b) Destroy all product that is in inventory by cutting open the tubes and/or emptying the contents of the container. Additional pages can be printed and used if required.
 - c) Retailers should destroy the identified lots, document the destruction of product on the table provided (page 2), and send documentation to their **direct distributor**.
 - d) Once every retailer has sent a response, the distributor should send all the documentation from all trading partners to SOLA Pharmaceuticals at usarecalls@solameds.us
4. **RETAILERS:**
 - a) Document the product name, NDC, lot number and quantity of each product/lot in inventory in the table provided (page 2).
 - b) Destroy all product that is in inventory by cutting open the tubes and/or emptying the contents of the container. Additional pages can be printed and used if required.
 - c) Send all documentation to your **direct distributor**. *(Retailers should not be sending any documentation to SOLA Pharmaceuticals)*

We apologize for any inconvenience this may cause you.

Thank you,
Teligent Customer Service Team



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