

## ATTENTION: PHARMACY PROVIDERS Partners HealthCare New Implementation Effective January 1, 2015

Effective **January 1, 2015**, CVS/caremark will begin to administer the prescription benefits for **Partners HealthCare**. Please update or create plan member profiles to reflect the changes regarding the following new plan adjudicating through CVS/caremark.

PARTNERS HEALTHCARE		
RXBIN	004336	RXBIN 004336 RXPCN ADV RXGRP RX1438 Issuer (80840) 9151014609 ID 123456789 NAME JOHN Q SAMPLE  Present this Prescription Card to fill your prescription at any participating retail pharmacy. For more information, visit www.caremark.com or call a Customer Care representative toll-free at 1-866-881-5603. Pharmacy Help Desk for Pharmacists: 1-800-364-6331 Submit paper claims to: CVS/caremark Claims Department P.O. Box 52136, Phoenix, AZ 85072-2136
RXPCN	ADV	
RXGRP	RX1438	
Patient Pay Amount		Please rely on the claims system to determine the correct amount to collect from the plan member.
Customer Care for Plan Members		1-866-881-5603
Region		Massachusetts

Plan members are encouraged to present the identification card at the point of sale. If a member states that he/she does not have his/her new ID card or has forgotten it, pharmacies can still bill using the **Partners HealthCare** RXBIN, RXPCN, and RXGRP numbers.

For additional claim processing information, refer to the Caremark NCPDP Version D.Ø Payer Sheets at <a href="https://www.caremark.com/pharminfo">www.caremark.com/pharminfo</a> or <a href="https://www.caremark.com">www.caremark.com</a> > For Pharmacists and Medical Professionals (lower left) > NCPDP Payer Sheets.

If you have any questions, please call the Pharmacy Help Desk at 1-800-364-6331.

Thank you for delivering high quality, cost-effective pharmacy services to **Partners HealthCare** plan members.

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