

United Technologies Rx Group Changes

RXBIN: 004336 RXPCN: ADV

RXGRPs: RX6483, RX6484, RX6485, RX6486, RX6487

United Technologies is an existing plan sponsor with CVS/caremark. Effective **January 1, 2015**, United Technologies will add new plan members to any of their existing Rx Groups. Additionally, many members will move from Rx Group RX6486 to one of the other four Rx Groups. Members will receive new ID cards with their new processing information. If you receive the following or similar reject:

Reject 69 << Filled After Coverage Termed>>

Please ask members to provide their new ID card and update their profiles accordingly. If the member does not have their new ID card, please call the Pharmacy Help Desk for assistance.

United Technologies		
RXBIN	004336	United Technologies members carry member identification cards similar to the one illustrated below:
RXPCN	ADV	RXBIN 004336 RXPCN ADV RXGRP RX6486 Issuer (80840) 9151014609 ID 123456789 01 NAME JOHN Q SAMPLE Present this Prescription Card to fill your prescription at any participating retail pharmacy. For more information, visit www.caremark.com or call a Customer Care representative toll-free at 1-800-897-6435. Pharmacy Help Desk for Pharmacists: 1-800-364-6331 Submit paper claims to: CVS Caremark Claims Department P.O. Box 52136, Phoenix, AZ 85072-2136
RXGRP	RX6483 RX6484 RX6485 RX6486 RX6487	
Patient Pay Amount		Please rely on the claims system to determine the correct amount to collect from the plan member.
Customer Care		1-800-897-6435
Prior Authorization		1-800-294-5979
Pharmacy Help Desk		1-800-364-6331
Region		Large concentration in Connecticut and nationwide

PAYER SHEETS: For additional claim processing information, refer to the CVS/caremark Payer Sheets at www.caremark.com/pharminfo or www.caremark.com > For Pharmacists and Medical Professionals (lower left) > NCPDP Payer Sheets.

If you have any questions, please call the Pharmacy Help Desk at 1-800-364-6331.

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