

# **MEDICARE PART D 2016** AN EDUCATIONAL SERIES FROM TRINET THIRD PARTY NETWORK

TriNet is providing an education series on the 2016 Medicare Part D plan year. The series provides guidance to help member pharmacies maintain their current Medicare Part D patient base, and to grow their Medicare Part D business.

# PHARMACY FRAUD, WASTE, AND ABUSE

The Centers for Medicare & Medicaid Services' (CMS) Fraud, Waste, and Abuse (FWA) regulation requires all Medicare Advantage Organizations (MAOs) and Prescription Drug Plans (PDPs) to provide FWA training to their partners that provide benefits or services as a part of Medicare Part C and Part D programs. This includes pharmacies.

Within this regulation, pharmacies agree to comply with the following:

## **CHECK EXCLUSION LISTS**

Pharmacies must review the U.S. Department of Health & Human Services (HHS) Office of Inspector General (OIG) and the System for Award Management (SAM) exclusion lists when they hire new employees. Pharmacies are also required to check the exclusion lists on a monthly basis.

Employees on such lists can't work with Medicare Part D or any service that will be paid for through federal health care programs.

OIG exclusions database exclusions.oig.hhs.gov

System for Award Management (SAM) (formerly GSA) sam.gov



## **RECORD RETENTION**

Pharmacies' record retention of Fraud, Waste and Abuse training and logs must comply with CMS' 10year record retention regulations.

# **FWA TRAINING**

Pharmacies must provide FWA training to all employees working with Medicare Part D or any other service that will be paid for through a federal health care program. Training must take place within 30 days of hiring and again annually.

Pharmacies must log when employees and managers receive FWA training, and provide a copy of the log and training materials to CMS and Medicare Part D Plans upon request. Pharmacy benefit managers (PBMs) can also request a copy of these materials during an audit.

The Medicare Learning Network (MLN) Provider Compliance section of the CMS website contains CMS-approved FWA training materials and products designed to help health care professionals avoid common billing errors and other improper activities when dealing with CMS programs. Find these at *cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/ ProviderCompliance.html*.

Copies of the CMS FWA training and an FWA training log are also available in the TriNet section of *pbahealth.com*. Log in to *pbahealth.com* and choose "TriNet" then "Resources." Choose the "Key Terms" category and then select "Fraud, Waste and Abuse (FWA)."

# FWA ATTESTATION REQUIREMENTS

Some PBMs require pharmacies to complete the yearly FWA attestation independently, while others allow TriNet to complete it.

Pharmacies will need to complete the 2015 FWA attestations for the following PBMs independently.

#### Express Scripts/Medco https://www.esiprovider.com

Humana For more information, visit humana.com/about/legal/disclaimer-and-licensure/fraud-waste-and-abuse

#### OptumRx

optumrx.com (Choose "Health Care Professionals," then "Healthcare Provider Tools," and then "Fraud, Waste and Abuse.")



Phone: 816-245-5700 Toll Free: 800-333-8097 Toll Free Fax: 816-245-5708 www.pbahealth.com

6300 Enterprise Road Kansas City, Missouri 64120



CVS/Caremark

Pharmacies that are contracted rural or independently with CVS/Caremark must complete the CVS/ Caremark FWA Attestation independently. *caremark.com/pharminfo* (Choose "CVS/caremark Pharmacy Attestation of Completed Compliance/FWA Training.")

You can find this educational series about Medicare Part D 2016 online on the TriNet section of **www.pbahealth.com.** 



Phone: 816-245-5700 Toll Free: 800-333-8097 Toll Free Fax: 816-245-5708 www.pbahealth.com

6300 Enterprise Road Kansas City, Missouri 64120